

# ? FREQUENTLY ASKED QUESTIONS

## What is Zero-Sort® recycling?

Zero-Sort recycling is Casella's state-of-the-art process which enables paper, cardboard, plastic, glass, and metal cans to be collected together in one bin eliminating the need for you to separate recyclables.

## Can I throw trash and recyclables into my recycling bin?

**NO.** Your recycling bin is for Zero-Sort recyclables only. Items that cannot be recycled should be tossed into your trash bin.

## How should I prepare recyclables?

Recyclables must be empty and rinsed clean of food residue. Corrugated cardboard boxes should be broken down into 2' max pieces. **DO NOT** tie newspaper, cardboard or jugs with twine. Handles should be removed from pails and paper bags.

## What type of metal can I recycle in my bin?

Aluminum and tin cans are acceptable. **NOT ACCEPTED** items include pots, pans, aerosol cans, and scrap metal such as automotive parts, motors, and appliances or any other metal items.

## Can I put grocery bags into my Zero-Sort bin or place recyclables in plastic bags?

**NO.** Plastic bags of any kind are not accepted in Zero-Sort recycling. To recycle grocery bags, please bring them to a participating grocery or retail store.

## How should I recycle large items that won't fit inside my bin?

Please call 800-CASELLA to schedule a pickup if you have large materials that do not fit inside your bin.

## Can I recycle pizza boxes?

You can recycle pizza boxes with light grease stains. Boxes with stuck-on food or dripping grease cannot be recycled but they are compostable.

## Why aren't paper cups recyclable?

Paper cups have a thin, plastic lining or waxed finish that cannot be recycled.



25 Greens Hill Lane • Rutland, VT 05701

## INCLUDED INSIDE

- Acceptables & Unacceptables Poster
- Frequently Asked Questions



# A GUIDE TO YOUR ZERO-SORT® RECYCLING & TRASH SERVICE





# ZERO-SORT® RECYCLING

No sorting on your end makes recycling quick and easy! Just focus on tossing **ONLY the Zero-Sort recyclables listed below** into your **recycling bin** and Casella takes care of the rest.

## CARDBOARD/PAPER



**Corrugated Cardboard**  
(Wavy center layer)



**Boxboard**  
(Dry-food boxes, paper bags, egg cartons, & rolls)



**Junk Mail, Periodicals, & Office Paper**  
(Envelopes, catalogs, & soft cover books)

## PLASTIC



**Plastic Bottles, Jugs, Tubs, & Lids**  
(Empty kitchen, laundry, & bath containers)

## METAL



**Aluminum & Steel Cans**  
(Empty cans, bottles, & foil)

## GLASS



**Glass Bottles & Jars**  
(Empty food & beverage bottles & jars)

## REMEMBER TO RECYCLE BETTER!

- ✓ No items smaller than 2" in size
- ✓ All containers are empty, rinsed & dry
- ✓ Cardboard is flattened & broken down
- ✓ There are NO items from the **NOT ACCEPTED** list in the recycling bin



For recycling tips and resources, visit [casella.com/recyclebetter](http://casella.com/recyclebetter) • 800-CASELLA



## RECYCLE BETTER™

THE ITEMS LISTED BELOW **DON'T BELONG** IN YOUR RECYCLING BIN.



**PLASTIC BAGS**  
**DON'T BELONG**



**BAGGED RECYCLABLES**  
**DON'T BELONG**



**CLOTHING/TEXTILES**  
**DON'T BELONG**



**FOOD WASTE/LIQUIDS**  
**DON'T BELONG**



**TANGLERS**  
**DON'T BELONG**



**SCRAP METAL ITEMS**  
**DON'T BELONG**



**BATTERIES OF ANY KIND**  
**DON'T BELONG**



**ELECTRONIC WASTE ITEMS**  
**DON'T BELONG**



**NO Medical Waste**  
(Rubber gloves, sharps, pills, etc.)



**NO Hazardous Materials or Explosives**  
(Find safe and secure disposal near you)



**NO Toys, Hangers, or Shoes**  
(Donate gently used items)



**NO Coated Paper Items**  
(Items with a plastic lining such as waxed coffee or soda cups, & waxed paper plates)



**NO Plastic Wrap, Films, or Tarps**  
(Food bags or wrappers, plastic wrap, shrink wrap, or tarps)



**NO Wood, Waste, or Tires**  
(Wood, diapers, human/pet or yard waste, or rubber)



**NO Disposable Items**  
(Styrofoam™, napkins, paper towels, tissues, plastic utensils, dirty recycling, register tape, condiment packets, straws, stirrers, & coffee pods)



**NO Ceramics or Baking Glass**  
(Donate gently used items)